



RESPONSE & MITIGATION

RAPID RESPONSE TO ONLINE THREATS

LEVERAGE WITH OUR MANAGED SERVICES

Information Security-as-a-Service™
Protect your organization’s network and sensitive data. LookingGlass™ analysts monitor and identify information security threats such as *phishing*, *malware*, and *ransomware*.

Brand Security-as-a-Service™
Protect your organization’s *brand*, *trademarks/logos*, *intellectual property*, and *online reputation*.

Physical Security Monitoring-as-a-Service™
LookingGlass analysts monitor for risks to your organization’s most valuable physical assets such as *impostor social media accounts*, *unauthorized domain names*, and *threats against employees, executives, and facilities*.

WHY OUR RESPONSE & MITIGATION SERVICES?

LookingGlass Response and Mitigation Services provide timely and aggressive support to remove malicious online content threatening your organization’s infrastructure, information, employees, customers, and reputation.

LookingGlass’ 20+ years of experience developing relationships with ISPs and partner companies provides organizations with one of the fastest removal services in the market.

Fast, efficient, and affordable response services to ensure prompt removal of:

- Social Media
- Impersonation & Fake Accounts
- Phishing and Identity Theft
- Stolen Credentials
- Rogue Applications
- Copyright and Trademark Violations
- Intellectual Property
- Malware

PROCESS

- 1. Review Findings** – Confirm eligibility appropriateness or action (if not, close incident) *E.g. satire or protected speech not eligible
- 2. Process/Mitigation** –
 - Determine action required
 - Identify relevant parties
 - Initiate contact/action
 - Track status
 - Confirm successful mitigation
 - Determine if further action is needed
- 3. Monitoring** –
 - Configure monitoring and confirm mitigation remains intact
 - If content reappears, return to Step 1 cybersecurity professionals, and the necessary collection, analysis, and response systems and technologies to protect your business, employees, and customers



BENEFITS TO YOUR ORGANIZATION

Expert Advice

Receive 24/7/365 support with the LookingGlass Cyber Security Center™. Our security analysts enrich all LookingGlass intelligence to reduce false positives and “noise”, and keep your teams from experiencing alert fatigue.



Industry’s Most Comprehensive Threat Coverage

We source from hundreds of structured threat data feeds – including LookingGlass proprietary feeds – as well as unstructured content from the surface, social, and Deep and Dark Web, botnet sinkholes, underground channels, and social media. Our data is continuously refined and updated, and then vetted by machine-learning algorithms.

The Power of LookingGlass Behind You

Leverage LookingGlass’ infrastructure, people, systems, and 20+ years of industry experience for real-time, actionable threat intelligence.

ABOUT LOOKINGGLASS CYBER SOLUTIONS

LookingGlass delivers unified threat protection against sophisticated cyber attacks for global enterprises and government agencies. Its comprehensive portfolio of managed services, threat platforms, machine-readable feeds, and automated threat response products – all supported by a global team of intelligence analysts – provides unprecedented visibility, response, and management of digital business risks. Prioritized, timely, and relevant cyber threat intelligence insights enable

customers to take action across the different stages of the attack life cycle. Organizations of any size and level of security operations maturity leverage our 20+ years of tradecraft and investment in scalable, innovative solutions to protect their most valuable assets – brand, employees, customers, networks, and facilities.

Learn more at <http://www.LookingGlassCyber.com>