



# RESPONSE AND MITIGATION SERVICES

## Rapid Response to Online Threats

### Leverage With Our Managed Services

#### Information Security-as-a-Service™

Protect your organization's network and sensitive data. LookingGlass analysts monitor and identify information security threats such as phishing, malware, ransomware, and more.



#### Brand Security-as-a-Service™

Protect your organization's brand, trademarks/logos, intellectual property, and online reputation.



#### Physical Security Monitoring-as-a-Service™

LookingGlass analysts monitor for risks to your organization's most valuable physical assets such as imposter social media accounts, unauthorized domain names, and threats against employees, executives, and facilities.



LookingGlass™ Response and Mitigation Services provide timely and aggressive support to remove malicious online content threatening your organization's infrastructure, information, employees, customers, and reputation. LookingGlass' 20+ years of experience developing relationships with ISPs and partner companies provides organizations with one of the fastest removal services in the market.

Fast, efficient, and affordable response services to ensure prompt removal of:

- Social Media Impersonation & Fake Accounts
- Phishing and Identity Theft
- Stolen Credentials and
- Rogue Applications
- Copyright and Trademark Violations
- Intellectual Property
- Malware

### Process

#### 1. Review:

- Review Findings
- Confirm eligibility appropriateness or action (if not, close incident) \*E.g. satire or protected speech not eligible

#### 2. Process/Mitigation:

- Determine action required
- Identify relevant parties
- Initiate contact/action
- Track status
- Confirm successful mitigation
- Determine if further action is needed



#### 3. Monitoring

- Configure monitoring
- Confirm mitigation remains intact
- If content reappears, return to Step 1



## BENEFITS TO YOUR ORGANIZATION

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### Expert Advice

Receive 7x24x365 support with the LookingGlass Cyber Security Center(TM). Our security analysts enrich all LookingGlass intelligence to reduce false positives and “noise”, and keep your teams from experiencing alert fatigue.



### Industry’s Most Comprehensive Threat Coverage

We source from hundreds of structured threat data feeds – including LookingGlass proprietary feeds – as well as unstructured content from the surface, Deep and Dark Web, botnet sinkholes, underground channels, and social media. Our data is continuously refined and updated, and then vetted by intelligent machine-learning algorithms.

### The Power of LookingGlass Behind You

Leverage LookingGlass’ infrastructure, people, systems, and 20+ years of industry experience for real-time, actionable threat intelligence.

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## ABOUT LOOKINGGLASS CYBER SOLUTIONS

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LookingGlass Cyber Solutions delivers unified threat protection against sophisticated cyber attacks to global enterprises and government agencies by operationalizing threat intelligence across its end-to-end portfolio. Scalable threat intelligence platforms and network-based threat response products consume our machine-readable data feeds to provide comprehensive threat-driven security. Augmenting the solutions portfolio is a worldwide team

of security analysts who continuously enrich our data feeds and provide customers unprecedented understanding and response capability into cyber, physical, and third party risks. Prioritized, relevant, and timely insights enable customers to take action on threat intelligence across the different stages of the attack life cycle. Learn more at <https://www.lookingglasscyber.com/>.

**Know More. Risk Less.**